

# Bitacora Terms and Conditions

## Booking Policy

1. Bookings are accepted following our receipt of the booking form together with payment of the 25% non returnable deposit. By signing the Booking Form you are agreeing to our terms and conditions.
2. The balance is payable six weeks before arrival.
3. For bookings made less than six weeks before arrival, full payment is required at the time of booking.
4. Acceptable methods of payment are: by cheques; by internet bank transfer (details on the booking form). Cheques should be made payable to A MacDonald and posted to the address at top of booking form.

## Departure/Arrival other key points

1. The let commences from 4pm on the day of your arrival and terminates at 10am on the day of your departure. The accommodation to be used for holiday purposes only and to the persons named on the booking form.
2. Electricity, linen, towels, fuel, wi-fi and freeview Sky are included in the rent.
3. Guests should take proper care of the property, furniture and fittings and leave the accommodation in the same clean and tidy condition as it was found upon arrival and to report any damage and breakages before departure. It is requested that guests wear indoor footwear in the main part of the house.
4. No smoking or pets allowed in the accommodation.
5. We reserve the right to enter the accommodation at all reasonable times for the purpose of inspection or to carry out necessary repairs etc.
6. The contract of let is between the hirer and Alasdair MacDonald, the owner of the accommodation.

## Cancellation & Insurance

1. Should a cancellation be made by the guests, we will seek to re-let for the period of hire. A full refund will be made provided we are successful in re-letting the accommodation.
2. Clients are strongly advised to take out a Holiday Cancellation Insurance Policy.